

Relaxer Virgin and Retouch Evaluation

Hand Washing Procedure:

- Wet your hands under running water.
- Apply liquid soap.
- Wash palms to the end of wrist, back of hands to the end of the wrist, each finger, and thumb.
- Wash both hands while interlocking your fingers.
- Rinse both hands thoroughly with running water.
- Dry with a clean towel or a disposable towel.

Tools Set-Up Procedure:

- Ensure all tools are clean and disinfected, and single-use items are new.
- Ensure electrical instruments are clean, disinfected, and in good working order.
- Set up all necessary implements and products
 - Water spray bottle.
 - Gloves.
 - Paper towels.
 - Towels.
 - Chemical cape.
 - Single Use Spatula or Applicator Stick
 - Protective base cream.
 - Applicator brush.
 - Product bowl.
 - Combs.
 - Sectioning clips.
 - Timer.
 - Neutralizing shampoo.
 - Conditioner.

Client Consultation:

- Greet client and escort them to work area.
- Assess the clients current style.
- Determine the client's preferences.
- Assess the client's needs and evaluate previous chemical service history to determine a sufficient amount of time has passed since any prior services. Clients who receive chemical relaxers must wait two weeks between chemical hair services and receive a basic shampoo and conditioning prior to any chemical hair color service after the initial relaxer.
- Verify that the client has not received any conflicting chemical services such as those containing ammonium thioglycolate.
- Assess client's scalp by performing a hands-on hair and scalp analysis to ensure that there is no inflamed, infected, broken, raised, or swollen skin in the area to be worked on; or an open wound or sore in the area to be worked on, infection, or infestation (i.e. lice) to prevent student from safely performing service
- Analyze the client's scalp for sensitivity and hair for texture, density, wave pattern, porosity, and elasticity to determine which relaxer to use for the service and the appropriate subsection size.
- Recommend treatment/service options.
- Discuss maintenance that will be required.
- Review consultation and move forward if the client is free from the above contraindications.

Client Preparation:

- Drape client for chemical.
- Turn collar inside, if necessary.

- Place towel lengthwise across the shoulders, cross under the client's skin.
- Place cape over the towel and fasten securely.
- Ensure the drape does not touch the client's skin on the neck.

Service Performance: Relaxer

- Select the relaxer product determined during consultation and analysis of hair type and client's needs.
- Read manufacturer's label/instructions, reference hair and scalp analysis.

Apply protective base:

- Remove protective base from original container using a clean spatula.
- Transfer the protective base to the back of hand; seal the container.
- Use the tip of finger to apply protective base to the scalp area along the hairline, ears, and entire scalp using ¼ to ½ inch partings (subsection size will depend on the clients hair shaft analysis results focusing on the hair's elasticity, porosity, density, texture and wave pattern) for subsections throughout.
- Verify that the client's two towel drape is secure to provide the proper protection necessary for the chemical service.
- Hand a towel to the client as a safety precaution
- Put on gloves
- Dispense relaxer product from the original container into the product bowl using a clean spatula/spoon and reseal the container (Read and follow manufacturer's directions if the relaxer system requires mixing prior to relaxer application).
- Rinse any residual product thoroughly from the used spatula/spoon before storing in the "To Be Disinfected" container for disinfection with the other used implements.
- Set timer adhering to manufacturer's directions.
- Begin the relaxer application in the most resistant area, and make ¼-inch partings

Virgin Application Only

- Apply the relaxer to the top of the strand with the applicator brush.
- Apply relaxer ¼ inch to ½ inch away from the scalp (distance from the scalp will be determined during hair shaft analysis) and up to the porous ends (CAUTION: DO NOT APPLY RELAXER ON THE CLIENT'S SCALP).
- Apply relaxer to the underside of the strand of each subsection.
- Continue applying relaxer to other sections, working your way down the sections toward the hairline until all four sections are completed.
- During the last few minutes of processing, work the relaxer down close to the scalp and through the ends of the hair of each subsection beginning in the first section and then completing the other three sections using additional relaxer if necessary.

Retouch Application Only

- Apply the relaxer to the top of the strand with the applicator brush.
- Apply relaxer to the regrowth area only. Do not overlap product onto previously treated hair. (CAUTION: DO NOT APPLY RELAXER ON THE CLIENT'S SCALP).
- Apply relaxer to the underside of the strand of each subsection.
- Continue applying relaxer to other sections, working your way down the sections toward the hairline until all four sections are completed.

- During the last few minutes of processing, work the relaxer down close to the scalp and through the ends of the hair of each subsection beginning in the first section and then completing the other three sections using additional relaxer if necessary.

Virgin and Retouch Applications

- After the relaxer has been applied to all sections, use the back of comb or hands to smooth each section using ¼ to ½ inch partings making sure that you do not comb or pull the hair to prevent breakage. (The subsection size will depend on the clients hair shaft analysis results focusing on the hairs elasticity, porosity, density, texture and wave pattern.)
- Perform periodic strand test to measure sufficient processing.
- Gently smooth the hair without removing the relaxer product, combing, or using tension. This will determine if the hair is sufficiently relaxed. Relaxed hair will appear visibly smooth with no wave pattern.
- Process according to manufacturer's instructions and your observations of the wave pattern.
- Escort the client to the shampoo bowl
- Carefully position client's neck in shampoo bowl
- Hold the shampoo hose and turn water on
- Adjust volume/temperature of water
- Check the client's drape to ensure that it is still secure. Replace any towels soiled with relaxer product with clean dry towels.
- Rinse hair thoroughly for at least five minutes with warm water to remove all traces of relaxer. Observe carefully that relaxer product has not collected in the rim of the shampoo bowl or on the back of the neck.
- Select an acid balanced neutralizing shampoo.
- Dispense product ensuring no cross contamination of shampoo
- Shampoo the hair at least three times to be sure all traces of the relaxer have been removed.
- Blot excess water from the hair.
- Condition and rinse hair thoroughly.
- Style as desired.
- Show client the finished service.
- Place cape and towels in soiled linen container.
- Dispose of any remaining relaxer in the trash.

Post Service Procedure:

- Client follow up: Discuss maintenance and after care.
- Single use items are discarded.
- Implements are placed in a closed container labeled "To Be Disinfected."
- Place cape and used towels into closed container until laundered.

Work Area Cleaned and Disinfected

- Identify proper cleaning agent and read manufacturer's directions.
- Follow manufacturer's directions for mixing/usage.
- Wipe work station/area with cleaning solution to remove debris.
- Identify disinfectant that is bactericidal, virucidal, and fungicidal; EPA approved for use in salon setting.
- Follow manufacturer's directions for mixing and/or using appropriate aerosol disinfectant.

- Disinfect electrical equipment stored in a clean area separate from other implements
- Remove Gloves

Wash Hands

A score must be achieved that is set by the schools grading standards to pass this evaluation plan.